



# MACHINE LEARNING SYLLABUS

### BCS FOUNDATION AWARD

This professional award is not regulated by the following United Kingdom Regulators -Ofqual, Qualifications Wales, CCEA or SQA.



## CONTENTS

INTRODUCTION	04
LEARNING OUTCOMES	04
QUALIFICATION	05
	05
SFIA LEVELS	06
SYLLABUS	07
EXAMINATION FORMAT	16
QUESTION WEIGHTING	17
RECOMMENDED READING	18
DOCUMENT CHANGE HISTORY	20

# INTRODUCTION AND OVERVIEW

200

Techolo II-

D

LAF

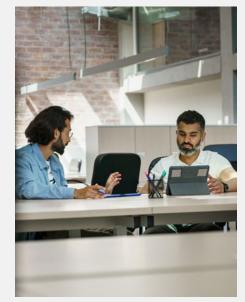
# INTRODUCTION

The BCS Foundation Award in Machine Learning is designed for individuals wishing to gain an understanding of the principles of machine learning and the process through which it can be developed.

The term "machine learning" has increased in popularity in the last decade and is a technology which is becoming more commonly used within many organisations. With its ability to help solve business problems and develop new customer experiences, there is now a greater demand for individuals with the knowledge and skills to support organisations to successfully implement the technology to deliver improvements. This award explores what machine learning is and how it is used in practice. It provides an introduction into the different types of machine learning and the tools and techniques required to develop it, including a basic introduction to algorithms. This award will enable candidates to understand these concepts at a foundation level, enabling them to be better informed and equipping them with knowledge which they can build upon through further study and application.

## **LEARNING OUTCOMES**

- An understanding of the basic principles of machine learning
- A basic understanding of the use of coding languages and software used in machine learning
- An understanding of the different types of algorithms used in machine learning
- An understanding of the key stages within the Machine Learning Process



# QUALIFICATION SUITABILITY AND OVERVIEW

The BCS Foundation Award in Machine Learning has been designed for individuals interested in furthering their understanding of the more technical aspects of AI. This foundation award is ideal for candidates who wish to gain an insight into this type of AI technology. Machine learning is becoming much more commonly used, therefore it is useful for anyone, regardless of being in IT or in a technical position, to understand what machine learning is, its potential uses and its limitations. This award has been created alongside a selection of other awards in the AI space which offer candidates a clear pathway of progression into other disciplines of IT along with a broader knowledge of AI in the workplace. This makes it ideally suited for those looking for a change in career or upskilling their workforce. It is for employers and individuals with a background in: science, engineering, knowledge engineering, finance, education or IT services.

## This award represents 5 credits that can count towards the credits required for a BCS Foundation Certificate or Diploma in a relevant discipline.

Candidates can study for this award by attending a training course provided by a BCS accredited Training Provider or through self study.

TOTAL QUALIFICATION	GUIDED LEARNING HOURS	INDEPENDENT LEARNING	ASSESSMENT TIME
50 hours	16 hours	33.5 hours	0.5 hours

Examples of independent learning include reading of articles or books, watching videos, attendance of other types of training or work shadowing.



# TRAINER CRITERIA

It is recommended that to deliver this award effectively, trainers should possess:

- BCS Foundation Certificate in Artificial Intelligence or similar qualification.
- A minimum of 2 years' training experience or a recognised training qualification.

# SFIA LEVELS

This award provides candidates with the level of knowledge highlighted within the table, enabling them to develop the skills to operate successfully at the levels of responsibility indicated.

K7		Set strategy, inspire and mobilise
K6	Evaluate	Initiate and influence
K5	Synthesise	Ensure and advise
K4	Analyse	Enable
K3	Apply	Apply
K2	Understand	Assist
K1	Remember	Follow

#### SFIA**PLUS**

This syllabus has been linked to the SFIA knowledge skills and behaviours required by an individual at level 3.

KSB01	KSB03	KSC16
Acquiring a proper understanding of a problem or situation by breaking it down systematically into its component parts and identifying the relationships between these parts. Selecting the appropriate method/tool to resolve the problem and reflecting critically on the result, so that what is learnt is identified and assimilated.	Understanding the metrics associated with a problem or situation, their significance and relationship, and being able to manipulate these as necessary to identify solutions.	A set of codes and syntax (supported by software tools) which enable the unambiguous translation of specified functionality into "source code" for the creation of computer programs. Examples, but not limited to: Scripting languages - Perl and other languages - C++. Methods and techniques for ensuring valid results are obtained by means of sampling.

Further detail about the SFIA Levels can be found at www.bcs.org/levels.



#### 1. WHAT IS MACHINE LEARNING? (20%) K1/2

#### **1.1** Define machine learning.

#### Indicative content

- a. Machine learning is a subset of AI
- b. "Learning from experience"
- c. Tom Mitchell definition (Academic) iterative, continuous learning (Machine Learning 1997, first publication, 2013)
- d. Requirement for talent for learning/ mathematics (i.e. Data Scientist)

e. Application of algorithms to given data to derive insight

#### Guidance

It is important for learners to understand that machine learning is a subset of AI (artificial intelligence). AI itself is not a new concept; machine learning is another step in the evolution of AI. Machine learning is used within data science and is the application of algorithms to derive insight from data and Big Data.

#### **1.2** Explain different applications of machine learning.

#### **Indicative content**

- a. Prediction
- b. Object recognition
- c. Classification
- d. Clustering
- e. Recommendations (e.g. Netflix, Spotify)
- f. Generative AI (e.g. ChatGPT, Copilot)

#### Guidance

Machine learning can be used in a number of contexts to complete different types of tasks. Learners should be encouraged to explore different examples and applications of machine learning.

#### **1.3** Describe the role of a learning agent.

#### **Indicative content**

- a. Data
- b. Single task
- c. Learning from experience

#### Guidance

Learning agents are commonly used in machine learning. Each agent is designed to undertake a specific task using a given amount of data, which they undertake autonomously. Through the repetition of undertaking this task they learn to improve each time. Examples include chat bots, driverless cars, facial recognition.



#### **Indicative content**

- a. Universal technique to solve a larger set of problems
- b. Neural networks combined with large data sets

#### Guidance

The application of deep learning (a subset of machine learning) involves the training of large neural networks to process and analyse vast amounts of data to derive greater insight and to solve more complex problems.

**1.5** Describe the purpose of a neural network.

#### **Indicative content**

- a. Input > Identify patterns in data > Output
- b. Decision making

#### Guidance

Neural networks are commonly used in machine learning, particularly in the analysis of unstructured or unlabelled data (e.g. images, handwritten documents), whereby the input data is analysed to determine any recognisable or similar patterns against other learned bits of data in order to determine the output.

Learners may wish to explore the concept of a neural network by considering technologies that use machine learning such as voice recognition software where the input (captured user's voice) is analysed and compared against stored patterns (data) to identify the output (a specific action, acceptance of voice command, text-to-speech).

#### **1.6** Illustrate how machine learning compliments knowledge-based systems.

#### **Indicative content**

- a. Knowledge-based systems
- b. Complimentary AI technologies

#### Guidance

A knowledge-based system is a form of Al designed to capture human expertise/knowledge (within a knowledge base) and apply a set of rules to identify an outcome (through an inference engine). Machine learning is data-based and can derive outcomes through the use of algorithms e.g. a neural network.

Technologies such as driverless cars may use a combination of different AI applications to perform different tasks. It may include a knowledge-based System to make informed decisions or identity the probable cause of a fault, and it may use a neural network for image recognition for navigation using the car's camera.

#### **1.7** Explain the process through which machine learning works with data.

#### **Indicative content**

- a. The Machine Learning Process
- b. Analyse the problem
- c. Data selection
- d. Data pre-processing
  - Cleaning
  - Integration
  - Transformation
  - Reduction
  - Wrangling
- e. Data visualisation
- f. Select a machine learning model (algorithm)
  - Train the model
  - Test the model
  - Repeat (learning from experience to improve results)
- g. Review
  - Peer review
  - Learning from multiple algorithms
  - Identify best machine learning model

#### Guidance

The Machine Learning Process allows us to define the solution based on the problem that has been identified through the process of data selection, pre-processing, visualisation and testing of data with specific algorithms. Once we are happy that both the data and the algorithms we have chosen to use are performing well we can deploy our model.

The Machine Learning Process is explored in detail by Google director Aurélien Géron; recognise the problem, define data, check algorithms, improve results, present results. There is no defacto method within machine learning, learning through experience is vitally important. Testing involves creating the correct test data, creating bins to learn from and bins for what you wish to test.

#### 2. CODING FOR MACHINE LEARNING (20%) K1

#### 2.1 Explain the use of at least one coding language used in machine learning.

#### **Indicative content**

#### Guidance

- a. Object-oriented programming languages
  - Python
  - R
  - C++
  - Java
- b. Libraries/templates

Learners should be familiar with common programming languages and their use, although it is not expected that they are fluent in using them. Python is a very popular language used in machine learning and data science. Libraries are used to bundle functions into templates that include the use of different programming languages e.g. Python.

## **2.2** Identify common open source and proprietary software used in coding for machine learning.

#### **Indicative content**

- a. Tensorflow
- b. R Studio
- c. Cuda
- d. Scikit-Learn
- e. MATLAB

#### Guidance

Learners should be encouraged to explore some of the known software and programming environments used in programming machine learning. It is not expected that they are proficient in their use however they should be familiar with at least one software.

#### 3. ALGORITHMS USED IN MACHINE LEARNING (30%) K1/2

#### **3.1** Explain the use of mathematics in enabling a machine to solve numerical problems.

#### **Indicative content**

- a. Probability (Bayes Theorem)
- b. Statistics
  - Descriptive statistics
  - Inferential statistics
- c. Linear algebra

#### Guidance

It is important for learners to have a basic understanding of the mathematics used within machine learning, regardless of whether the software they go on to use handles this automatically. Bayes Theorem is a method which can be used to calculate probability where other probabilities are known.

Understanding the basic principles of linear algebra will provide them with the foundation on which to better understand machine learning and in implementing algorithms.

**3.2** List and describe typical algorithms used in machine learning.

#### **Indicative content**

- a. Regression algorithms, e.g.:
  - Linear regression
  - Polynomial regression
- b. Classification algorithms, e.g.:
  - K-nearest neighbours
    - Decision trees
    - Logistic regression
- c. Clustering algorithms, e.g.:
  - K-means
  - Hierarchical

#### Guidance

Learners should have a basic understanding of some of the common algorithms used in machine learning and where they may be used in supervised or unsupervised learning. It is not essential at this level for them to understand the specific formulas used within each algorithm, however it is certainly advantageous to have a basic understanding of the maths involved in order to make it easier to programme machine learning.

You may wish to further challenge learners by looking into the use of boosting, decision forests, and ensembles.

#### **3.3** Describe supervised, unsupervised and semi-supervised learning.

#### **Indicative content**

- a. Supervised learning
- b. Unsupervised learning
- c. Semi-supervised learning

#### Guidance

It is useful for learners to have a basic understanding of the different types of approaches to machine learning to understand how it can be used to work with different types of data and where different algorithms are best used.

Supervised learning involves the application of an algorithm to labelled data to solve a problem, for example Classification, where we know what the output will be.

Unsupervised learning involves the application of an algorithm to unlabelled data to solve a problem, for example clustering (grouping data based on similarities).

Semi-supervised learning involves the application of an algorithm where during the training of the algorithm we begin with a small amount of labelled data and then introduce a larger amount of unlabelled data.

Learners may be encouraged to also consider reinforcement learning which is commonly used in gaming.



#### 4. MACHINE LEARNING IN PRACTICE (30%) K1/2

## **4.1** Describe a particular problem that can be addressed through the use of machine learning.

#### **Indicative content**

Guidance

- a. Problem identification
- b. Requirements for data collection
- c. Proposing the machine learning solution

Learners should be encouraged to identify a specific problem which could be solved through implementing machine learning.

## **4.2** Outline typical tasks required in the preparation of data for developing a particular application of machine learning.

#### Indicative content

- a. Data pre-processing
- b. Data transformation
- c. Importing/loading data

#### Guidance

Learners should be able to outline the tasks they would need to undertake to prepare the data for use within an application of machine learning. This may include steps such as cleaning the data, data validation, and data transformation to ensure it is in a suitable format for using within a chosen software.

#### **4.3** Explain the process of training a machine learning model.

#### **Indicative content**

- a. Requirements for training
- b. Setting up training bins for data
- c. Selecting an algorithm
- d. Rules
- e. Supervised, unsupervised, semi-supervised

#### Guidance

Learners should be able explain the process of training a particular algorithm using their prepared data. **4.4** Explain the process of testing a machine learning model.

#### **Indicative content**

- a. Testing
- b. Tuning
- c. Ensembles
- d. Statistical testing
- e. Review

#### Guidance

Learners should be able to explain the process through which they tested a particular algorithm using their prepared data and how they identified whether it was performing well. They may use a number of methods to test their algorithm, and they may wish to test and compare multiple algorithms.

## **4.5** Discuss how to evaluate the results of testing in order to identify the information to be shared with key stakeholders.

#### **Indicative content**

- a. Evaluating findings
- b. Identifying relevant information for your stakeholders/context
  - What have we learned?
  - Have we been able to address the problem?
  - What next?
  - Learning from experience
- c. Drawing conclusions
- d. Communication techniques/methods

#### Guidance

Learners should be able to explain how they would go about identifying the key pieces of information to share with their stakeholders. They should also explain key considerations for sharing information with stakeholders e.g. type of information, presentation, language and use of technical terms, being prepared to answer questions.

# EXAMINATION FORMAT

This award is assessed through completion of an invigilated online exam which candidates will only be able to access at the date and time they are registered to attend.

Adjustments and/or additional time can be requested in line with the <u>BCS reasonable adjustments policy</u> for candidates with a disability or other special considerations, including English as a second language.



SIXTEEN MULTIPLE-CHOICE QUESTIONS AND TWO SCENARIO-BASED QUESTIONS



**30 MINUTES** 

## SUPERVISED

YES THIS AWARD WILL BE SUPERVISED

## **OPEN BOOK**

**NO** (NO MATERIALS CAN BE TAKEN INTO THE EXAMINATION ROOM)



**65%** 13/20

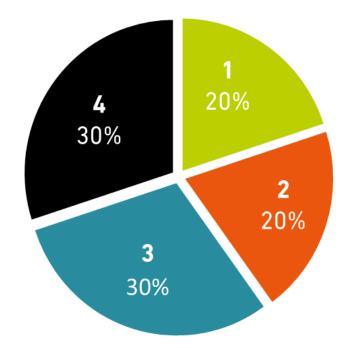


DIGITAL FORMAT ONLY

# **QUESTION WEIGHTING**

#### Each primary subject heading in this syllabus is assigned a percentage weighting. The purpose of this is:

- Guidance on the proportion of content allocated to each topic area of an accredited course.
- Guidance on the proportion of questions in the exam.



#### Syllabus Area

- 1 What is Machine Learning?
- 2 Coding for Machine Learning
- 3 Algorithms Used in Machine Learning
- 4 Machine Learning in Practice

#### **Question Type**



# **RECOMMENDED READING**

The following titles are suggested reading for anyone undertaking this award. Candidates should be encouraged to explore other available sources.

TITLE:	Hands-On Machine Learning with Scikit-Learn, Keras, and Tensorflow: Concepts, Tools, and Techniques to Build Intelligent Systems
AUTHOR:	Aurélien Géron
PUBLISHER:	O'Reilly Media
PUBLICATION DATE:	2022
ISBN:	978-1098125974

TITLE:	Machine Learning for Absolute Beginners: A Plain English Introduction (3rd edition)
AUTHOR:	Oliver Theobald
PUBLISHER:	Independently published
PUBLICATION DATE:	2021
ISBN:	979-8558098426

TITLE:	Linear Algebra and Learning from Data (1st edition)
AUTHOR:	Gilbert Strang
PUBLISHER:	Wellesley-Cambridge Press
PUBLICATION DATE:	2019
ISBN:	978-0692196380

TITLE:Artificial Intelligence and Machine Learning Foundations: Learning<br/>From ExperienceAUTHOR:Andrew Lowe, Steve LawlessPUBLISHER:BCS, The Chartered Institute for ITPUBLICATION DATE:2024ISBN:9781780176734

TITLE:AI in Business: Towards the Autonomous EnterpriseAUTHOR:Sarah BurnettPUBLISHER:BCS, The Chartered Institute for ITPUBLICATION DATE:2024ISBN:9781780176673

## ARTIFICIAL INTELLIGENCE AND MACHINE LEARNING FOUNDATIONS

Learning from experience Second edition

Andrew Lowe and Steve Lawless



# USING BCS BOOKS

Accredited Training Organisations may include excerpts from BCS books in the course materials. If you wish to use quotes from the books, you will need a licence from BCS. To request an appointment, please get in touch with the Head of Publishing at BCS, outlining the material you wish to copy and the use to which it will be put.

# 

## **DOCUMENT CHANGE HISTORY**

Any changes made to the syllabus shall be clearly documented with a change history log. This shall include the latest version number, date of the amendment and changes made. The purpose is to identify quickly what changes have been made.

VERSION NUMBER	CHANGES MADE
Version 1.0 September 2020	Document created.
Version 1.1 August 2024	Generative AI added to learning outcome 1.2.
Version 1.1 September 2024	Recommended reading list updated. LO4.3 re-numbered. New layout applied.

For further information please contact: **BCS** 

The Chartered Institute for IT 3 Newbridge Square Swindon SN1 1BY **T** +44 (0)1793 417 417

www.bcs.org

© 2024 Reserved. BCS, The Chartered Institute for IT All rights reserved. No part of this material protected by this copyright may be reproduced or utilised in any form, or by any means, electronic or mechanical, including photocopying, recording, or by any information storage and retrieval system without prior authorisation and credit to BCS, The Chartered Institute for IT.

Although BCS, The Chartered Institute for IT has used reasonable endeavours in compiling the document it does not guarantee nor shall it be responsible for reliance upon the contents of the document and shall not be liable for any false, inaccurate or incomplete information. Any reliance placed upon the contents by the reader is at the reader's sole risk and BCS, The Chartered Institute for IT shall not be liable for any consequences of such reliance.

