

**BCS Higher Education Qualification**

**Diploma**

**October 2024**

**EXAMINERS' REPORT**

**Professional Issues in Information Systems**

**Questions Report:**

<b>A1</b>	<p>There was considerable variability in the answers to part a), with some candidates unable to identify the purpose of the code of conduct and the duties to the relevant authority and the profession.</p> <p>Part b) asked about CITP and how SFIPlus could help in the CITP process. Some answers understood the role of this chartered level in BCS, but many wrote about general issues. There was limited understanding of SFIPlus, although there were answers that could discuss how the SFIPlus helps candidates assess the level of their work and whether they are ready to apply for CITP.</p>
<b>A2</b>	<p>Part a) asked about the Equality Act 2010 and the reasons why employers should follow the act. There were some good answers, but many answers were brief and did not always address the question.</p> <p>For part b), many answers were general, and several were unable to distinguish between direct and indirect discrimination.</p> <p>Part c) was generally answered reasonably well with most candidates being able to explain the meaning of reasonable adjustments and provide suitable examples.</p>
<b>A3</b>	<p>Most candidates attempting this question were able to show the relevant calculations and provide at least a basic discussion of how the final resale value would be treated in the financial statements in part a).</p> <p>Most candidates provided reasonable explanations of tangible and intangible assets and provided suitable examples in part b).</p> <p>Part c) was generally answered reasonably well; however, some answers lacked detail in the explanation and example.</p>
<b>B4</b>	<p>Part a) asked about ownership and liability for limited companies, partnerships and sole traders. Answers were generally good, showing an understanding of relevant issue.</p> <p>Some candidates confused part b) with the operational structure of the organisation instead of focusing on the role of directors, managers and supervisors in general. Similarly, some candidates described the roles effectively but did not identify the similarities or differences.</p>

<b>B5</b>	
	<p>Part a) asked about patents and copyright for a given scenario. Some responses did not effectively differentiate between patent and copyright and the process to protect the device.</p> <p>Part b) asked about trademarks. There was greater variation in the answers for part b), where candidates had a reasonable grasp of trademark protection and its registration but lacked depth or detail in their answers. More effective responses considered the issue of the countries where the trademarks are registered.</p>
<b>B6</b>	
	<p>Part a) asked about Freedom of Information (FOI). Most candidates described what FOI is and how people may request further information from the department. Not many answers could describe the process.</p> <p>For part b), there was limited understanding of the publication scheme. Specifically, the technical aspects of FOI compliance and publication schemes. However, there were several responses that excelled in addressing these issues comprehensively.</p>